



SERVICE STATISTICS
BY MONTH
FISCAL YEAR 2018/2019

Actual Counts												
Month	Days	Calls	Cx Enroute	Cx On Scen	No Med/N	Deceased	Out of Zon	Late Arriva	Respond	Transport	RMCT	
Jul-18	31	458	108	33	41	0	293	4	350	257	19	
Aug-18	31	433	15	47	0	0	252	4	400	272	15	
Sep-18	30	392	29	40	34	4	248	4	363	268	17	
Oct-18	31	371	31	38	24	4	251	0	340	255	19	
Nov-18	30	350	24	55	7	5	240	4	326	239	20	
Dec-18	31	334	23	45	3	3	222	5	311	239	21	
Jan-19	31	353	26	47	7	3	219	8	327	253	17	
Feb-19	28	373	24	23	38	7	248	6	349	264	17	
Mar-19	31	435	41	69	3	5	314	7	394	307	10	
Apr-19	30	422	44	69	0	7	279	8	378	283	19	
May-19	31	402	57	69	0	3	240	10	345	257	16	
Jun-19	30	351	41	54	0	5	226	5	310	230	21	
Total		4674	463	589	157	46	3032	65	4193	3124	211	
Average		389.5	38.58	49.08	13.08	3.83	252.67	5.42	349.42	260.33	17.58	
			9.91%	12.60%	33.91%	7.81%	64.87%	1.55%	89.71%	74.51%	5.03%	
								Late/Respond		Trans/Respond	RMCT/Respond	

By Day Average												
Date	Days	Calls	Cx Enroute	Cx On Scen	No Med/N	Deceased	Out of Zon	Late Arriva	Respond	Transport	RMCT	
Jul-18	31	14.77	3.48	1.06	1.32	0.00	9.45	0.13	11.29	8.29	0.61	
Aug-18	31	13.97	0.48	1.52	0.00	0.00	8.13	0.13	12.90	8.77	0.48	
Sep-18	30	13.07	0.97	1.33	1.13	0.13	8.27	0.13	12.10	8.93	0.57	
Oct-18	31	11.97	1.00	1.23	0.77	0.13	8.10	0.00	10.97	8.23	0.61	
Nov-18	30	11.67	0.80	1.83	0.23	0.17	8.00	0.13	10.87	7.97	0.67	
Dec-18	31	10.77	0.74	1.45	0.10	0.10	7.16	0.16	10.03	7.71	0.68	
Jan-19	31	11.39	0.84	1.52	0.23	0.10	7.06	0.26	10.55	8.16	0.55	
Feb-19	28	13.32	0.86	0.82	1.36	0.25	8.86	0.21	12.46	9.43	0.61	
Mar-19	31	14.03	1.32	2.23	0.10	0.16	10.13	0.23	12.71	9.90	0.32	
Apr-19	30	14.07	1.47	2.30	0.00	0.23	9.30	0.27	12.60	9.43	0.63	
May-19	31	12.97	1.84	2.23	0.00	0.10	7.74	0.32	11.13	8.29	0.52	
Jun-19	30	11.70	1.37	1.80	0.00	0.17	7.53	0.17	10.33	7.67	0.70	
Total		153.7	15.17	19.32	5.24	1.54	99.73	2.14	137.94	102.78	6.95	
Average		12.81	1.26	1.61	0.44	0.13	8.31	0.18	11.5	8.57	0.58	